



## **Notice to Policyholder Remedies for Policy/Claim Dispute in Indiana**

In the event we are unable to reach an agreement regarding a coverage issue or settlement amount, or if you feel you have not been treated properly under the terms and conditions of your policy, you have the right to file a complaint with the Indiana Department of Insurance.

The complaint should include the following:

1. Your name, address, address where the loss occurred, if different and if possible the policy number.
2. The specific reasons or nature of the complaint.
3. Any or all relevant facts regarding the complaint.

Within twenty days of receiving the complaint from the Indiana Insurance Department, we will issue a written response to you regarding your complaint and to the Department of Insurance pursuant to Code IC 27-4-1-5.6

Indiana Department of Insurance  
Consumer Service Department  
311 West Washington Street, Suite 300  
Indianapolis IN 46204-2787